



Keeping adults safe from abuse and neglect



About this booklet



This booklet tells you how we keep adults in Dudley safe from abuse and neglect. It tells you what abuse is and how to report it.



Safeguarding means protecting a person's right to live a safe life without abuse or neglect.



We need to encourage people to report suspected abuse whenever it happens.



The Dudley Safeguarding board makes sure this happens. They work with the council, police, NHS and other organisations to make this happen.



The Dudley Safeguarding Board has a legal duty to ask questions when an adult

- At risk of abuse or neglect
- Has care and support
- Is not able to protect themselves from abuse.



If the person does not meet the criteria then the board will tell you where to go next.

There are different kinds of abuse



Physical Abuse

Physical abuse is when someone hurts you.

This could happen if someone:

- Punches you
- Slaps you
- Kicks you
- Bites you
- If someone hurts you in any other way or if someone makes you feel scared to be with them.



Domestic Abuse

This is when someone you live with hurts or scares you.

It can be if they say unkind things to you.

If they hit you or say they will hurt you.



Financial abuse

Financial abuse is someone taking your money or things without asking.

This could also be when someone makes you pay for things you do not want to.



Modern Slavery

Slavery is when someone forces a person to work for them and treats them badly.

This could be cleaning, cooking or jobs in the home.



It could also be work such as farming or being made to do sexual things you do not want to do.

They might stop the person from leaving.



Sexual Abuse

Sexual abuse is when you are touched when you do not want to be. This could be your private parts.

Someone might make you do things to them. You might not want to do these things.

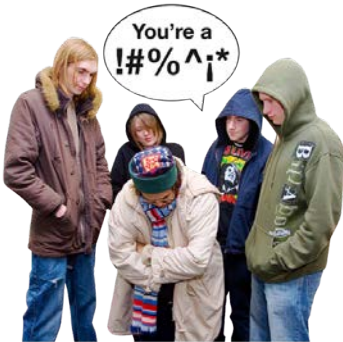


Emotional abuse

Emotional abuse is when someone shouts and says unkind things to you.



These things could make you feel sad, scared or worried.



Discrimination

This is being treated differently.



This could be:

- Because you are disabled
- Because of your religion
- Because you speak a different language
- Because you look different



Organisational abuse

This is where you are not being cared for properly.

It is where your own choices are ignored.



Neglect

Neglect happens when you are not given the care you need.

These things could be:



- Being cold at home
- Not being given enough food
- Have only dirty clothes to wear
- Feel in danger at home



- If you do not get your medicine when you should
- If you get too much medicine or not enough
- If you are not being looked after properly



Self neglect

Self neglect is when someone does not look after themselves properly.



It can be:

- Not taking their medicine
- Not washing regularly
- Not eating enough
- Not keeping their home clean and tidy

Places where abuse might happen

Abuse can happen anywhere. This could be :



- At the day centre
- Your care home
- A friends house
- In the street

How can you report abuse?



It is everyone's responsibility to report abuse and neglect.
If you think it is happening or see it happening then tell someone.



If you think someone is in danger now you must call 999 and tell the police or ambulance service.



If you think someone may be in danger you can tell the access team at adult social care or fill in a form on their website. There is lots of useful information on the website.

www.safeguarding.dudley.gov.uk
0300 555 0055



What will happen when I call



You will be taken seriously, we will listen to you and everything you say will be confidential.



You will be asked about what you have heard and seen. You may be invited to a meeting to talk about what has happened. You will have support at the meeting.



You will be asked for your name. This will not be shared without your permission.



Who can help?



Dudley Safeguarding Adults Board
Helpline 0300 555 0055
www.safeguarding.dudley.gov.uk



West Midlands Police
In an emergency 999
In a non-emergency 101



Care Quality Commission (CQC)
Call 03000 61 61 61
www.cqc.org.uk



Dudley and Walsall Mental Health Partnership NHS Trust
Call 0300 555 0535
www.dwmh.nhs.uk



Dudley Council Access to Adult Social Care
Helpline 0300 555 0055