

## Covid-19 services available for children and young people

Service	Available Face to Face / Virtual
Health Visitors	<p>Face to face contacts for all universal antenatal, new birth visits and 6 to 8 week contacts and if they are unable due to capacity they are risk assessing.</p> <p>All universal partnership plus (UPP) contacts will be face to face unless there is a reason why this would not go ahead due to risk due to COVID 19. A face to face contact would happen at a later date and information shared with partner agencies.</p>
School Nurses	The nurses continue to support and prioritise schools and children with a full offer.
Midwives	Face to face visits taking place. If anyone shows symptoms or has a positive test then a consultation via phone or video conferencing will be offered, or, depending on the nature of the visit, the midwife may well continue with a visit if necessary, utilising appropriate PPE if required
CAMHS	CAMHS assessments are face to face and ongoing treatment is dependent on clinical need but a combination of face to face and telephone / video calls
Healthy Pregnancy Service	Blended approach of face to face and telephone / video calls.
Children's Social Care	Cases are RAG rated, with any red rated cases visited face to face and amber / green cases have flexibility on how to undertake visits.
CGL	<p>Currently offering a full-service provision, offering a virtual or telephone service is the first option, but if anyone does come to ARC or it is thought that anyone is particularly high risk CGL will also see them face to face.</p> <p>Seeing service users for clinic service provision face to face including drug testing.</p> <p>Currently not offering group work face to face but plan to mobilise this within the next few weeks.</p>
Here4Youth (Switch)	<p>For substance misuse and Here4YOUth, staff are providing remote support for young people via Zoom and phone. Face to face appointments are available for those YP who are vulnerable or require it within H4Y. Clinical appointments continue to operate face to face.</p> <p>Young people can continue to access the service through phone, live chat, social media, professional referral on the web site or self-referral on the website.</p>
Brook	<p>Clinical service is still available with remote access options available. Telephone consultations are done initially, face to face consultations are available Monday, Tuesday Thursday Friday and Saturday for clients who require a treatment service not able to be done remotely, ie. Coil and Implant fitting or injection. A postal medication service is also available and an online testing and condom service.</p> <p>There is a service from the centre Dudley site and also at High oak surgery and Brierley Hill health and social care centre.</p>

<p>National Probation Service and Community Rehabilitation Company</p>	<p>Currently running an operating model which does take into account both service user and staff safety and government guidance. Given the current guidance the following delivery model has been agreed under National restrictions which aims to balance both public health needs and delivery of essential services:</p> <ul style="list-style-type: none"><li>• highest risk cases will continue to be seen face to face at offices</li><li>• Assess the risk and need of each service user and that will determine type of frequency of contact, the priority remains the safety of staff and service users whilst undergoing essential public protection work</li><li>• Our other cases can be seen face to face, but most will have remote work undertaken addressing both offending behaviour and the management of risk</li><li>• Accredited programme delivery will continue on a remote 1-1 delivery model, this will allow to sustain current delivery. No new programmes will be started unless they can be delivered remotely, and domestic abuse accredited programmes will be prioritised.</li><li>• face to face delivery of senior attendance centres will be suspended</li><li>• Community Payback groups will continue to be delivered as far as possible.</li><li>• Continue to reassess local COVID levels weekly and adjust group sizes if required</li><li>• As COVID levels reduce delivery will be increased accordingly.</li><li>• Individual placements will be stood down as they are generally in non-essential shops in some cases group work may be offered</li><li>• In prisons face to face work will be reduced where the prison has been rated as “red” and will be undertaken in exceptional circumstances only</li></ul>
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